

## M12 firmware update description

**Step 1 :** Double-click M12 Upgrade Tool.exe. The tool interface will appear as below::

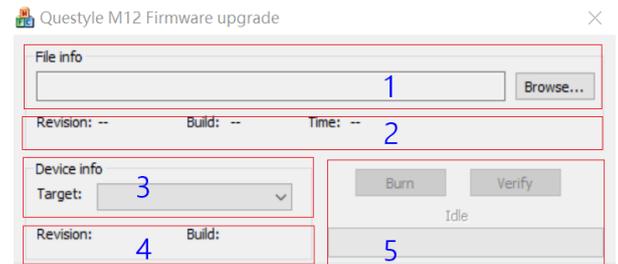
Section 1: Open new firmware file and file path information

Section 2: information about the current firmware version to be downloaded

Section 3: M12 After a correct connection, PID VID information can be displayed

Section 4: The current version of the M12 is displayed after the M12 is connected

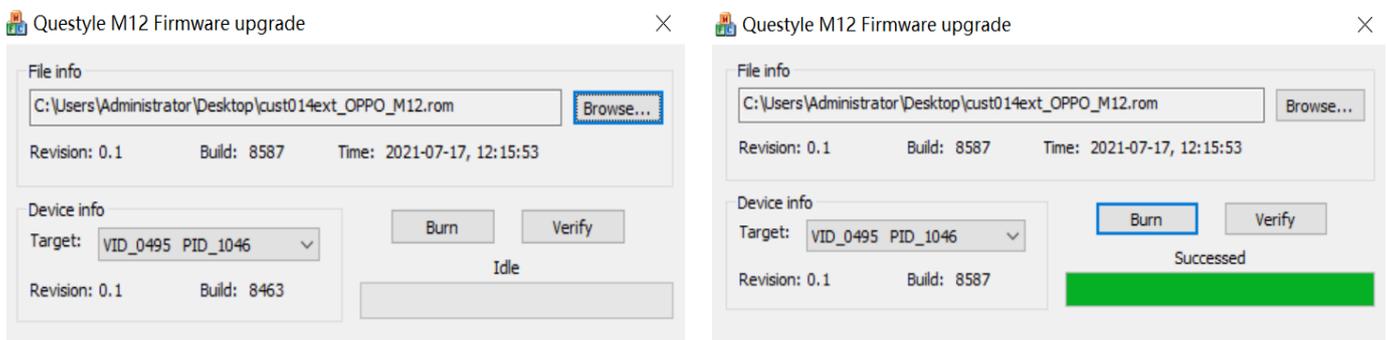
Section 5: Download/verification start and progress display area



**Step 2 :** Click "Browse..." Button to open the “. ROM” file to be upgraded

**Step 3 :** Connect your PC and M12 with the USB A to Type-C adapter cable included in the M12 packaging, and connect your M12 to the headset. Once connected, the corresponding information in Section 3 and 4 will display, indicating that the connection is successful. (Please keep your M12 connected to the headset during the update process).

**Step 4 :** Start updating: Click the "Burn" button in Section 5 to start burning (it takes 1-2 seconds). After the update is successful, the progress bar will be full and the word "succeed" will be displayed. The firmware version information in Section 2 and 4 will now be the same..



Unplug the USB cable and reconnect the set. Now the new firmware is working!